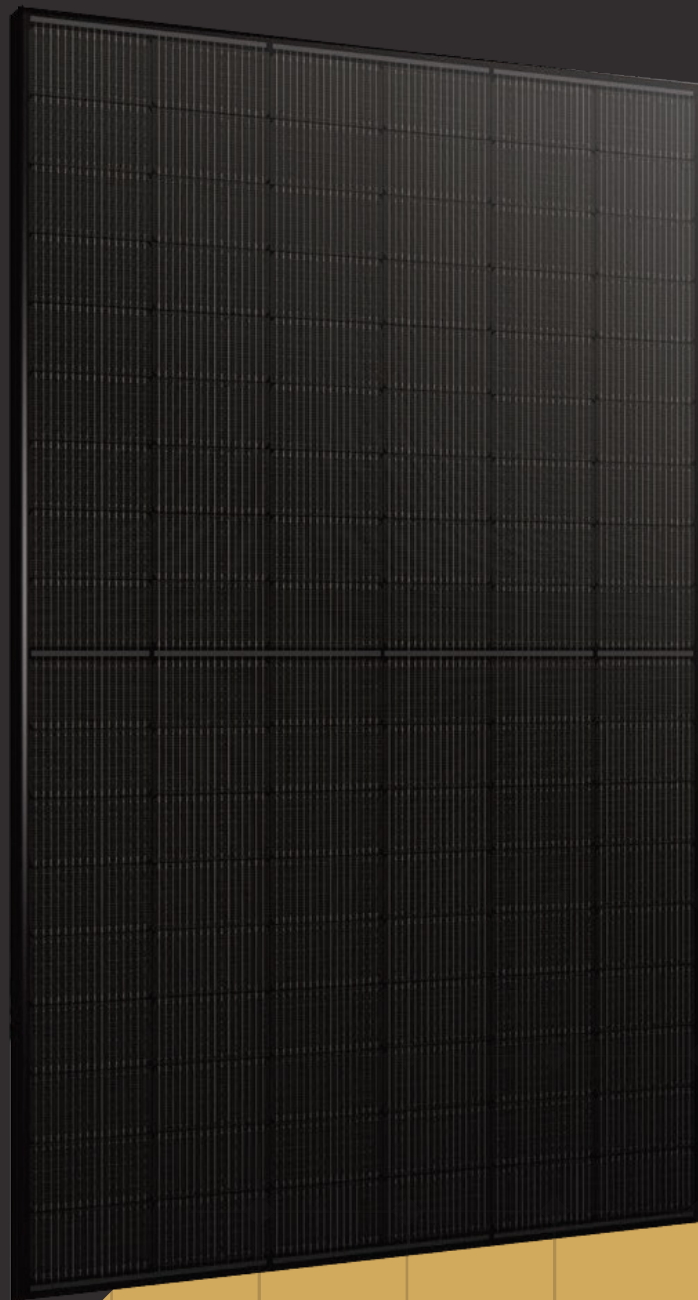




Solar Panel Warranty



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Max Power Solar (MPS)

Limited Product & Performance Warranty
(Australia Only)

Applicable Models
MPS-455NM2FBK
MPS-460NM2FBK
MPS-465NM2FBK
MPS-470NM2FBK
MPS-475NM2FBK

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1. Warranty Overview

Oz Power Products Pty Ltd trading as Max Power Solar (MPS) warrants the above photovoltaic modules for long-term performance under Australian conditions.

This warranty includes:

- 30-Year Product Warranty
- 30-Year Linear Performance Warranty

2. Limited Product Warranty

Max Power Solar warrants the modules against defects in materials, workmanship, and manufacturing under normal installation and operating conditions for thirty (30) years from the Warranty Start Date.

This warranty covers:

- Manufacturing defects
- Material faults
- Workmanship defects affecting performance

If a defect is confirmed, Max Power Solar may, at its discretion:

- Repair the module;
- Replace the affected module(s); or
- Refund the residual market value of the module.

Cosmetic changes after delivery, including scratches, stains, rust, mildew, or discoloration, are not covered unless they materially affect module performance.

3. Limited Performance Warranty

Max Power Solar warrants the following minimum output performance over thirty (30) years:

Year Minimum Output

1 Year:	99%
30 Years:	87.4%

First-year degradation shall not exceed 1%, with annual degradation from Year 2 onwards not exceeding 0.4% per year.

4. Warranty Start Date

The warranty starts from the earlier of:

- Ninety (90) days after delivery; or
- The installation date.

5. Limited Remedies

If module output falls below the warranted value and is verified by an MPS-approved third-party testing institution as a manufacturing-related issue, MPS may, at its sole discretion:

- Provide replacement or additional modules;
- Repair or replace defective modules; or
- Provide compensation based on current market value.

Customers must provide written supporting evidence.

6. Conditions of Warranty

This warranty applies only where:

- Modules are installed by qualified professionals;
- Installation complies with Australian Standards and AS/NZS guidelines;
- Modules are installed according to the MPS installation manual;
- Modules operate under normal environmental conditions.

7. Warranty Exclusions

This warranty does not cover damage caused by:

- Improper installation, handling, or maintenance;
- Unauthorized modification or repair;
- Misuse, negligence, accidents, or improper storage;
- Fire, flood, lightning, power surges, or extreme weather;
- Corrosive, marine, salt mist, or chemical environments;
- Installation on mobile structures;
- Removal or alteration of serial numbers;
- Failure of non-MPS system components.

8. Warranty Claims

Claims must include:

- Proof of purchase;
- Installation details;
- Module serial numbers;
- Evidence of the defect or performance issue.

Claims must be submitted in writing within the warranty period. MPS reserves the right to inspect and test the modules.

9. Warranty Transfer

This warranty applies only to the original purchaser and original installation site.

10. Limitation of Liability

To the extent permitted by law, Max Power Solar is not liable for indirect or consequential losses arising from module failure.

Liability is limited to repair, replacement, or compensation of affected modules.

11. Dispute Resolution

Any warranty dispute shall be determined by a qualified third-party testing institution approved by Max Power Solar.

12. Force Majeure

Max Power Solar is not liable for delays or failure caused by events beyond reasonable control, including natural disasters, government actions, strikes, wars, or supply shortages.

13. Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

14. General

- Product specifications may change without prior notice.
- Max Power Solar reserves the right of final interpretation of this warranty policy.

15. Company Details

Company Name	Oz Power Products Pty Ltd
ABN	35 641 561 686
Trading Name	Max Power Solar (MPS)
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